

Privacy Policy

At Eyewitness Tours, we strongly believe in protecting consumer privacy. That's why we only ask you for information related to the services we provide. We never sell, rent, share, trade or give away any of your personal information to anyone. This privacy policy describes what information we collect from you, how it is used and what security measures we take to protect it.

IP Addresses & Cookies

In order for us to provide an attractive and easy-to-navigate website, we must occasionally use our visitors' IP addresses for purposes such as optimising our use of search engines or diagnosing problems with our server. Furthermore, to better tailor our website and product offerings to our customers, we use Google Analytics to collect information on how visitors navigate our website. Cookies are used to collect aggregated data that allows us to see the origins of web traffic, amount of visitors, visitors' operating systems, browser types, etc. This data does not personally identify you in any way. You can choose not to accept cookies by disabling them in the settings of your web browser.

Newsletter and competitions

If you subscribe to our newsletter or enter one of our competitions, we will ask for your name, email address and country of residence. This information is used to send you information about our company, products or other items that may be of interest to you. We will not contact you more than once monthly. Our newsletters may occasionally contain links to other websites. Eyewitness Tours is not responsible for any content or privacy policy on other such websites.

If you no longer wish to receive our newsletters, you may opt-out at any time by emailing us at mike.r.scott@btinternet.com.

Orders & Payments

When you place an order, we require contact information, such as your name, e-mail address, postal address and telephone number. This information is only used to contact you with information about your order. In rare cases, we may need to share your contact information with suppliers of booked services from your tour. Otherwise, we do not sell or share this information with any third parties.

At the time of booking, we also ask you for payment information such as credit card number or bank transfer details. We use the utmost level of online security to safeguard your personal data.

Online Security

Our website, www.eyewitnesstours.com, is protected, meaning your personal data is safe with us. Any data we gather from users is securely stored and safeguarded by the best firewalls available.

All Rights Reserved

No content on our website may be used or reproduced for any commercial purposes. Eyewitness Tours reserves the right to amend this privacy policy at any time.